

WHO'S WHO RESOURCES IN THE WORLD OF AUTISM AND DD WAIVERS

October 2002 Version

The direct address for

"Medicaid Waivers for Persons with Developmental Disabilities" is

<http://www.in.gov/fssa/servicedisabl/waivers.html>.

Many of the following resources, contacts, and links may also be located at www.indianamedicaid.com on the Indiana Health Care Programs web page or at www.in.gov/fssa on the Family and Social Services Administration web page option titled "PEOPLE WITH DISABILITIES".

Abuse Reporting.....See Various Listings Below

See "Adult Protective Services", "Bureau of Developmental Disabilities Services", "Child Protective Services", "Fraud and Abuse Reporting", "Enhanced Incident Reporting", and/or "Quality Assurance Issues" all listed below.

Adult Protective Services/APS.....APS Hot Line 1-800-992-6978

Indiana Code requires that awareness or suspicion of an adult being abused (neglected, battered, or exploited) be reported to either local law enforcement agencies, the APS Hotline listed above, or to a local APS investigator located in the area of abuse. APS is under the Bureau of Aging and In-Home Services in FSSA. Central office is located at 402 W. Washington Street, PO Box 7083, Indianapolis, IN 46207-7083. While the state is divided into APS Units, callers are typically referred to the local contracting investigators assigned to the caller's particular area of the state. A map showing these geographic boundaries as well as listing of the Units and investigators is found on **ATTACHMENT WW-1** (Map) and **ATTACHMENT WW-2** (Unit directory).

Arc of Indiana.....1-800-382-9100 or (317) 977-2375

Arc provides current and detailed information to individuals and families seeking resources and advice on home-based services, with links available to state-specific issues within participating states. Write to 22 E. Washington Street, Suite 210, Indianapolis, IN 46204 or e-mail jdickerson@arcind.org or log on to www.TheArcLink.org for additional information about these and other services available through Arc. The Arc of Indiana FAX number is (317) 977-2385.

Area Agencies on Aging/AAA.....Access Any AAA at 1-800-986-3505

The sixteen Area Agencies on Aging located throughout Indiana have contracted with DDARS (known as "the State") to administer CHOICE as well as the Aged & Disabled, Traumatic Brain Injury, Assisted Living, and Medically Fragile Children's Medicaid Waiver programs for Indiana residents living within their specific geographic boundaries. Some participating AAAs also provide Intake and Ongoing Targeted Case Management services to applicants of the Autism, New DD, and Support Services Waivers. A comprehensive list and map of the geographic boundaries appears on page 26 of the September 2002 Indiana Medicaid Home and Community-Based Waiver Services A Guide for Consumers published by the Indiana Governor's Planning Council for People with Disabilities. Also access the list of Area Agencies on Aging complete with core services, addresses, phone numbers, and counties served by logging on to www.iaaaa.org, web site of the Indiana Association of Area Agencies on Aging (listed below) and clicking on the box labeled Area Agencies on Aging. The AAA addresses may also be found on **ATTACHMENT WW-3**.

Autism Society of America.....1-301-657-0881

The mission of the Autism Society of America is to promote lifelong access and opportunities for persons within the autism spectrum and their families, to be fully included, participating members of their communities through advocacy, public awareness, education, and research related to autism. The Autism Society of America does not provide direct services such as treatment or legal services; rather it provides information and referral to many services. Contact the Autism Society of America by mail at 7910 Woodmont Avenue, Suite 300, Bethesda, Maryland 20814-3067, by FAX at 301-657-0869, or log on to their web site at www.autism-society.org for more information.

Autism Waiver information is available online. The direct address for "Medicaid Waivers for Persons with Developmental Disabilities" is <http://www.in.gov/fssa/servicedisabl/waivers.html>. Scroll down to and select the heading "Autism Waiver".

Blind & Visually Impaired Services/BVIS.....1-800-232-1433

or (317) 232-7000 (within the Indianapolis calling area) As part of FSSA/DDARS's Rehabilitation Services Bureau, the central office is located at 402 W. Washington Street, Room W453, Indianapolis, IN 46207. Directed by Linda Quarles, the Blind & Visually Impaired Services assists Indiana citizens who are blind and visually impaired to achieve vocational and personal independence by providing and supporting statewide advocacy and coordinated, effective, and efficient services. Program information is available as follows: Charles E. Bosma Rehabilitation Center at 1-877-241-8288, Rehabilitation Teaching at 1-877-241-8144, Adaptive Technology Lab Indianapolis at 1-877-241-9292, and the Business Enterprise Program at 1-877-241-8144. Detailed information about each program may be obtained by logging on to www.in.gov/fssa/servicedisabl/blind. Application for services may be made by contacting the central office, the programs directly, or at any Vocational Rehabilitation office in Indiana. See "Vocational Rehabilitation Services" listed below for office locations.

Bureau of Aging and In-Home Services/BAIHS.....1-800-545-7763

or (317) 232-7000 (within the Indianapolis calling area) As part of FSSA/DDARS, the BAIHS is located at 402 W. Washington Street, Room W454, Indianapolis, IN 46207. Directed by Doug Beebe, BAIHS administers the Aged & Disabled, Traumatic Brain Injury, Assisted Living, and Medically Fragile Children's Waivers, CHOICE, Adult Protective Services, Adult Guardianship, Long-Term Care Ombudsmen, and other home and community-based services for people who have disabilities or are aging. For additional information, log on to www.in.gov/fssa/elderly/aging/index.html. For a listing of BAIHS staff involved in waiver programs, see the "Roster of State Medicaid Waiver Staff" on **ATTACHMENT WW-8**.

Bureau of Developmental Disabilities Services/BDDS....1-800-545-7763

or (317) 232-7842 are Central Office numbers. As part of FSSA/DDARS, the BDDS central office is located at 402 W. Washington Street, Room W453, Indianapolis, IN 46207. Directed by Alison Becker, the BDDS plans, develops, and administers a variety of services for people who have developmental disabilities. Service options include Supported Employment Follow Along, Group Habilitation, Individual Habilitation, Sheltered Work, Therapies, and Transportation. [There are also Bureau of Quality Improvement Services (BQIS) Quality Monitors located in each of the BDDS district offices who report to BQIS Quality Monitor Supervisors (listed below)]. A comprehensive list of BDDS offices and a geographic map appear on page 27 of the September 2002 Indiana Medicaid Home and

Community-Based Waiver Services A Guide for Consumers published by the Indiana Governor's Planning Council for People with Disabilities. Information is also accessible by logging on to <http://www.in.gov/fssa>, select "People with Disabilities", then click on "Developmental Disabilities, Aging, and Rehabilitative Services (DDARS)" and scroll down to find the links for "Bureau of Developmental Disabilities Services" as well as the "Developmental Disability Guide". The Bureau of Developmental Disabilities Services offices may be found on **ATTACHMENT WW-4** while a "Roster of BDDS Central Office Staff" is found on **ATTACHMENT WW-5**. **Additionally, the BDDS is now the primary point of entry for applicants of the Autism, New DD, and Support Services Waivers.** Additional information regarding the Autism waiver may be obtained from Autism Waiver Specialist Lynn Jump at (317) 232-1726 or LJump2@fssa.state.in.us ; regarding the initial phase of the new DD Waiver from DD Waiver Specialist Coleman Wages at (317) 232-7093 or HWages@fssa.state.in.us ; regarding updates and annuals only on the new DD Waiver from DD Waiver Specialist Dottie Stewart at (317) 234-0330 or Dstewart@fssa.state.in.us ; regarding the Support Services Waiver from Linda Church at (317) 232-4644 or Lchurch@fssa.state.in.us; regarding waiver research and quality assurance issues from Tom Chumbley at (317) 232-7111 or TChumbley@fssa.state.in.us . Alison Becker may be contacted at (317) 234-1527 or Abecker@fssa.state.in.us .

Bureau of Fiscal Services/BFS.....1-800-545-7763
or (317) 232-7000 (within the Indianapolis calling area) As part of FSSA/DDARS, the BFS is located at 402 W. Washington Street, Rooms W451, W453, and W454, Indianapolis, IN 46207. The BFS is responsible for expenditure tracking and forecasting regarding the waiver programs.

Bureau of Quality Improvement Services/BQIS.....1-800-545-7763
or (317) 234-1148 (within the Indianapolis calling area) As part of FSSA/DDARS, the BQIS central office is located at 402 W. Washington Street, Room W451, Indianapolis, IN 46207. Directed by Mary C. (Chris) Newman, the BQIS provides technical support to all Bureaus within DDARS to assist with the implementation of quality improvement systems and processes. The BQIS oversees the monitoring and assessment of the quality of care provided to older adults and individuals with disabilities, and the development of recommendations for improvement of service delivery and outcomes.

- The DD Ombudsman (listed below under the heading "Ombudsman for Persons with Developmental Disabilities") is a member of the BQIS.
- BQIS is also responsible for the investigation, tracking, and follow up of statewide Incident Reporting. BQIS Quality Monitors are physically located in the local BDDS District offices and make at least annual on-site visits to monitor the quality of service delivery to individuals with developmental disabilities receiving home and community-based services, measuring against the revised "Provider Standards". Unannounced visits are also made as needed to investigate complaints and/or situations described in incident reports. Quality Monitors also conduct a quality of life survey through the Core Indicator Project. Quality Monitors report to their respective BQIS Quality Monitor Supervisor. Quality Monitors in Districts 2,3,5,6,9, report to Pat Dickerson, while those in Districts 1,4,7,8 report to the Genna Lynn.
- Centrally located in the Indianapolis office are the BDDS and BAIHS Quality Assurance Liaisons, the Program Director and Coordinator for Incident Reporting, and the Program Coordinator for Complaints and the Mortality Review Committee. The BQIS Transition Quality Coordinators and Quality Monitor Supervisors are out-stationed.
- BQIS Bulletins are now available online through the FSSA web site. The direct address for "Medicaid Waivers for Persons with Developmental Disabilities" is <http://www.in.gov/fssa/servicedisabl/waivers.html>. Scroll down to and select the heading "BQIS Bulletins".

- Please see either the "Roster of BQIS Administrative Staff" found on **ATTACHMENT WW-9A** or the "Roster of BQIS Quality Monitors" found on **ATTACHMENT WW-9B** to contact individual staff members. Other BQIS subcommittees already in place include Mortality Review, Risk Management, Standards, and a Consumer/Community Advisory Council. Additional information may be obtained by calling the toll free number above or by contacting Mary C. (Chris) Newman at MNewman@fssa.state.in.us.

Child Protective Services/CPS.....24-Hour Hot Line 1-800-800-5556

or (317) 232-4431 (within the Indianapolis calling area). CPS is under the Department of Child Services (DCS), 402 W. Washington Street, Room W364, Indianapolis, IN 46207. CPS protects Indiana's children from further abuse or neglect, and prevents, remedies, or assists in solving problems that may result in abuse, neglect, exploitation, or delinquency of children. Investigations are made within 24 hours of being reported. Additional information may be obtained from the local Department of Child Services office. See "County Offices" in the telephone book Blue Pages under the appropriate county's name, or, log on to www.in.gov/fssa, click on "Families", select the link titled "Local DFR/DCS offices", then click on the link to the desired county's office.

Community & Home Options to Institutional Care for the Elderly and Disabled Program/CHOICE.....1-800-986-3505

This State funded program offers case management and various in-home services to elderly or disabled Indiana citizens enabling them to live independently, having quality life experiences in their own homes or in community integrated settings, while continuing the involvement of family and friends. In addition to Indiana residency, individuals must be at least sixty (60) years old or be disabled, and meet specific criteria (established by the CHOICE Board) identified on the Long-Term Care Eligibility Screen indicative of being at risk of losing his/her independence due to performance limitations in activities of daily living. CHOICE is the funding of last resort for in-home and community-based services, meaning Medicaid or Medicaid Waiver services to which the individual is entitled must always be utilized prior to or in place of CHOICE funding. Refusing to apply for and/or utilize Medicaid services prohibits use of CHOICE funding. Applications for CHOICE are taken at and administered by the sixteen contracting Area Agencies on Aging throughout Indiana. See "Area Agencies on Aging/AAA" (listed above) for access to the AAA addresses and phone numbers.

Deaf & Hard of Hearing Services/DHHS.....1-800-962-8408 (Voice/TTY in Indiana only) or (317) 232-1143 (voice/TTY) or (317)

232-7000 (within the Indianapolis calling area) As part of FSSA/DDARS's Rehabilitative Services Bureau, Central office is located at 402 W. Washington Street, Room W-453, Indianapolis, IN 46207-7083. Directed by Jim W. Van Manen, the DHHS advocates for and provides access to meaningful services to Indiana citizens who are deaf and hard of hearing. A partial list of service options includes Advocacy, Sign Language Interpreting, Case Management Services, Indiana Interpreter Certification (IIC), and Information and Resources. The Indiana TTY service known as **Relay Indiana** can be reached by calling **1-800-743-3333 or 711**. Application may be made or information regarding Deaf & Hard of Hearing Services may be obtained by contacting the central office or the local Community Agency for the Deaf (CAD) listed on **ATTACHMENT WW-6**. Additional information about DHHS may be obtained by logging on to www.in.gov/fssa/dhhs.

Department of Education/DOE (Special Education Programs).....1-877-851-4106

See "Indiana Department of Education/DOE" listed below.

DD Waiver Bulletins are available through the FSSA web site. The direct address for "Medicaid Waivers for Persons with Developmental Disabilities" is <http://www.in.gov/fssa/servicedisabl/waivers.html>. They may also be accessed from the FSSA web site www.in.gov/fssa by selecting "People with Disabilities", scrolling down to and clicking on [Medicaid Waivers for Persons with Developmental Disabilities](http://www.in.gov/fssa/servicedisabl/waivers.html), then scrolling down to and clicking on the heading "Information Bulletins". Then select the desired bulletin. DD Waiver Bulletins are also available to users of the INsite database under the "Release Notes" button of the main menu. Click on the "Release Notes" button then select and click on the "Manuals/Bulletins/Procedures" button of the next screen, scrolling down to the "DD Bulletins" option.

DD Waiver information is available online. The direct address for "Medicaid Waivers for Persons with Developmental Disabilities" is <http://www.in.gov/fssa/servicedisabl/waivers.html>. Scroll down to and select the heading "DD Waiver Information".

Disability Determination Bureau/DDB.....1-800-622-4968 or 1-800-545-7763 or (317) 396-2000 the Indianapolis calling area). As part of FSSA/DDARS's Rehabilitation Services Bureau, the DDB mailing address is PO Box 7069, Indianapolis, IN 46207-7069. Directed by Patricia Carew-Cesay the DDB determines Hoosiers with disabilities to be eligible for Social Security and Supplemental Security Income Disability benefits. Adults with disabilities who want to be employed are referred to the Indiana Vocational Rehabilitation Services, listed below. Program information or claim status can be requested by calling the above number or by writing to DDB at PO Box 7069, Indianapolis, IN 46207-7069. To apply for services, call Social Security toll free at 1-800-772-1213 or locate your local Social Security Office either at www.in.gov/fssa/servicedisabl/ddars/ssoffices.html or on **ATTACHMENT WW-7**.

Division of Disability, Aging, and Rehabilitative Services/DDARS..... for automated attendant and options directory.....1-800-545-7763 or (317) 232-7000 (within the Indianapolis calling area) Directed by Steve Cook, DDARS is the division of the Family and Social Services Administration which strives to inform, protect, and serve older adults and individuals with disabilities and their families. Administrative offices are located at 402 W. Washington Street, Room W451, Indianapolis, IN 46207. DDARS consists of the Bureaus: Developmental Disabilities Services (includes the Autism Waiver New DD, and Support Services Waivers), Aging and In-Home Services, Fiscal Services, Quality Improvement Services, and Rehabilitative Services (includes Blind & Visually Impaired Services, Deaf & Hard of Hearing Services, Disability Determination, and Vocational Rehabilitation Services). Steve Cook may be contacted at Scook3@fssa.state.in.us.

Division of Family Resources/DFC & Department of Child Services/DCS Information (317) 234-4704. The DFR/DCS strengthens families through services focusing on prevention, early intervention, self-sufficiency, family support, and preservation. Included in the DFR/DCS Bureaus are Child Support (DCS), Family Resources (DFR), Family Protection and Preservation (DCS), Child Development (DFR), and the local offices (both). Waiver Case Managers must periodically contact the local office for Medicaid Eligibility information and forms completion. To locate a county office, see "County Offices" in the telephone book Blue Pages under the appropriate county's name, or log on to www.in.gov/fssa, select "Families", click on the link titled "Local DFC/DCS offices", then click on the link to the desired county office.

EDS Customer Assistance Directory.....1-800-577-1278 or (317) 655-3240 (within the Indianapolis calling area). EDS is located at 950

North Meridian Street, Suite 1150, Indianapolis, IN 46204-4288. Log on to www.indianamedicaid.com and search the comprehensive service index by clicking on "Who do I contact for more information?" The Special Program Consultant and Provider Relations Field Consultant for Waivers, Jo Melloh, can be reached by phone at (317) 488-5072 or by FAX at (317) 488-5376.

EDS Forms Requests.....send written request to
PO Box 7263, Indianapolis, IN 46207-7263.

EDS HCFA-1500 Claims.....are to be mailed to
PO Box 7269, Indianapolis, IN 46207-7269.

EDS Provider Written Correspondence..... is to be mailed to
PO Box 7263, Indianapolis, IN 46207-7263.

EDS Waiver Program Claims.....are to be mailed to
PO Box 7269, Indianapolis, IN 46207-7269.

**Family and Social Services Administration/FSSA.....(317) 233-4454
for general information.** Administrative offices are located at 402 W. Washington Street, PO Box 7083, Indianapolis, IN 46207-7083. FSSA is the state entity under which are found the Division of Family Resources, the Division of Disability, Aging, and Rehabilitative Services, the Division of Mental Health and Addiction, and the Office of Medicaid Policy and Planning. A complete list can be found at www.in.gov/fssa/about/programs.

**Fraud & Abuse Reporting/Medicaid Fraud Hot Line.....1-800-382-1039
or (317) 232-6520 (within the Indianapolis calling area).** These numbers are at the Office of the Attorney General and may be called by any individual suspecting fraud.

Governor's Planning Council.....(317) 232-7770
See "Indiana Governor's Planning Council for People with Disabilities" listed below.

**Hearings and Appeals (of waived services).....1-800-545-7763 ext 24411
or (317) 232-4411 or (317) 232-4405.** Direct letters of appeal to Family and Social Services Administration, Hearings and Appeals, 402 W. Washington Street, Room W392, Indianapolis, IN 46204.

**Hoosier Healthwise Disenrollment.....1-800-356-1204
or (317) 630-2831.** See "Managed Care Disenrollment" below for details.

INARF, Inc.....(317) 634-4957
Located at 615 N. Alabama Street, Suite 410, Indianapolis, IN 46204, INARF, Inc. is under the leadership of Executive Director, Costa Miller. INARF is an Indiana based membership organization whose purpose is to provide leadership and support to its constituency in the development of resources and promotion of quality services which will increase the membership's ability to effectively serve the inclusive needs of persons with disabilities. You may FAX INARF at (317) 634-3221 or e-mail at inarf@inarf.org, or log on to www.inarf.org for further information.

**Incident Reporting Procedures Form may be electronically requested
and/or received at BDDSIncidentReports@fssa.state.in.us.** Critical Incidents and

concerns pertaining to individuals with developmental disabilities (DD) are to be reported to the BQIS Central Office by the BDDS Service Coordinator, Waiver Case Manager, Provider, Quality Monitor, family member, etc. within 24 hours. The BQIS Central Office is responsible for tracking these incidents. It is the responsibility of any reporting Provider to follow up on the Incident Report. Otherwise, the Case Manager is responsible for coordinating the investigation, tracking and follow up information for individuals who are on a DD, Autism, or Support Services Waiver, while the BDDS Service Coordinator holds these responsibilities for individuals who are not on a waiver. Follow up should occur within seven days. See the Bureau of Quality Improvement Services (listed above) and/or the "Roster of BQIS Administrative Staff" listed above or **ATTACHMENT WW-9** to contact the local BDDS office for additional information.

Indiana Association of Area Agencies on Aging/IAAAA.....(317) 202-0500 (within the Indianapolis calling area). Located at 2506 Willowbrook Parkway, Suite 250, Indianapolis, IN 46205, are the Indiana Association of Area Agencies on Aging (IAAAA) and the IAAAA Education Institute.

- The IAAAA Education Institute provides training for case management orientation and conducts the annual case management conference. The IAAAA Education Institute's mission is to build capacity for service for professionals working in the field of aging and disability through education and training. For further information log on to www.iaaaaeducation.org.
- The mission of the Indiana Association of Area Agencies on Aging (IAAAA) is to strengthen the ability of local AAAs to deliver services and to advocate for changes to effect a better quality of life for the elderly and disabled. For further information log on to www.iaaaa.org. Dialing the toll free number 1-800-986-3505 puts the caller through to the closest local Area Agency on Aging (not to the IAAAA office).

Indiana Chapter of Professional CaseManagers/ICPCM.....

Established in 1999, the ICPCM supports and assists Independent Case Managers in providing the services that will support people with developmental disabilities in their individual pursuit of life, liberty, and happiness. Indiana is one of only a few states allowing persons with disabilities to chose the Independent Case Manager who will help coordinate and deliver their individualized waiver services. This professional organization now participates in a variety state level issues pertaining to the Medicaid waivers such as Level of Care eligibility, case management provider contracts, training issues, and various task forces addressing issues specific to the needs of persons with disabilities. Additional information about ICPCM may be obtained by contacting either President Gwen K. Chesterfield at (317) 577-8129 or JSChest@aol.com or Nancy Swaim at (317) 423-2220 or Nancys@factorsltd.com.

Indiana Commission on Autism.....317-232-9855

The Indiana Commission on Autism is charged with the responsibility of studying the service delivery system for individuals with autism and the families of individuals with autism. This includes an analysis of the number of Indiana citizens believed to have autism, funding amounts and sources, types of expenditures and services provided, the number of clients served, relationships among agencies and organizations, and residential options for individuals with autism. The Commission is also to study the need and effectiveness of programs for individuals with autism as well as to oversee the development of a comprehensive plan of services for individuals of all ages with autism. For additional information, write to the Indiana Commission on Autism at the Legislative Services Agency, 200 West Washington Street, Suite 301, Indianapolis, IN 46204-2789, send a FAX to 317-232-2554, or call the above listed number.

Indiana Department of Education/DOE.....1-877-851-4106

Case Managerial and/or parental concerns regarding a waiver recipient's public school program may be directed to the Division of Special Education at 1-877-851-4106. Parents may also seek assistance from advocacy programs such as the Indiana Resource Center for Families with Special Needs/IN*SOURCE at 1-800-332-4433 or from the Indiana Parent Information Network/IPIN at 1-800-964-4746, found in the listings below. Log on to www.doe.state.in.us for more information about the DOE. Article 7 and A GUIDE TO THE EDUCATION OF STUDENTS WITH DISABILITIES A Companion Guide to Article 7 may be obtained by contacting the Indiana Educational Resource Center, 7725 N. College Avenue, Indianapolis, IN 46240-2504 or (317) 232-0587 or 1-800-833-2198. To view Article 7, log on to <http://web.indstate.edu/soe/iseas/Art7approved.html>, select the link titled "Indiana State Board of Education Special Education Rules Title 511 Article 7 Rules 17-31" which is followed by a "Table of Contents" from which you may chose the desired issue-specific link.

Indiana Governor's Planning Council for People with Disabilities/GPCPD.....(317) 232-7770 (by voice) or (317) 232-7771 (TTY only).

Located at 150 West Market Street, Suite 628, Indianapolis, IN 46204, the mission of the GPCPD is to promote public policy, which leads to the independence, productivity and inclusion of people with disabilities in all aspects of society. This is accomplished through planning, evaluation, collaboration, education, research and advocacy. The GPCPD publishes a helpful and informative booklet titled The Indiana Medicaid Home and Community-Based Waiver Services A Guide for Consumers available on line at their web site or by request at the above address and telephone number. Log on to www.IN.gov/gpcpd for access to a variety of links and publications. The FAX number is (317) 233-3712.

Indiana Parent Information Network/IPIN.....1-800-964-4746 or (317) 257-8683 (within the Indianapolis calling area).

Located at 4755 Kingsway Drive, Suite 105, Indianapolis, IN 46205, the IPIN maintains a resource directory and provides education and support for children with special needs and their families through a network of parents, professionals, and volunteers. Log on to either FamilyNetw@aol.com to send e-mail or www.ai.org/ipin for additional information.

Indiana Protection & Advocacy/IPAS.....1-800-622-4845 (by voice) or 1-800-838-1131 (TTY only) or (317) 722-5555 (within the Indianapolis calling area).

Located at 4701 N. Keystone, Suite 222, Indianapolis, IN 46205, IPAS assists citizens who have a disability and are either denied a right or are being discriminated against because of that disability. Log on to info@ipas.state.in.us to access specific links.

Indiana Resource Center for Autism (IRCA).....1-812-855-6508

As part of the Indiana Institute on Disability and Community, 2853 East Tenth Street, Bloomington, IN 47408-2696, the IRCA is under the direction of Cathy Pratt, Ph.D. The IRCA staff conduct outreach training and consultations, engage in research, and develop and disseminate information focused on building the capacity of local communities, organizations, and families to support children and adults across the autism spectrum in typical work, school, home, and community settings. For additional information log on to www.iidc.indiana.edu/~irca, call the number listed above, or send a FAX to 812-855-9630.

Indiana Resource Center for Families with Special Needs/IN*SOURCE.....1-800-332-4433 or (219) 234-7101 (by voice) or (219) 239-7575 (TDD).

Located at 809

North Michigan Street, South Bend, IN 46601, the mission of IN*SOURCE is to provide parents, families, and service providers in Indiana with the information and training necessary to help assure effective educational programs and appropriate services for children and young adults with disabilities. The FAX number is (219) 234-7279. Log on to www.insource.org for additional information and links to other resources.

Managed Care Disenrollment.....1-800-356-1204

or (317) 630-2831 (within the Indianapolis calling area). Case managers are to disenroll the potential Medicaid Waiver client from the State Managed Health Services Network (Hoosier Healthwise) immediately prior to the start of waiver services. Clients can **NOT** participate in both programs (waiver and managed care) at the same time. Log on to www.indianamedicaid.com and click on "Additional Information" section titled "Who do I contact for more information?" for further resource options.

Managed Care Provider Information.....1-800-944-9661

or (317) 630-2828 (within the Indianapolis calling area). Log on to www.indianamedicaid.com and click on Additional Information section titled "Who do I contact for more information" for further resource options.

Medicaid Eligibility.....Information number (317) 233-4455

Medicaid is a federal and state funded medical assistance program that pays for approved and needed medical care for persons who meet specific eligibility requirements. Medicaid Eligibility is determined on the local level by the Office of Family Resources in the county of residency. There are several categories of eligibility as well as other rules on state residency, immigration status, income, and asset limits for each category. Only specific categories of Medicaid Eligibility qualify an individual for Medicaid waiver services. **The Autism, DD, and Support Services Waivers all require Medicaid Eligibility be established in one of the following categories: Aged, Blind, Disabled, Low-income, or MED Works.** For additional information, log on to www.in.gov/fssa, select "People with Disabilities" and the link titled "Medicaid", followed by the link titled "Who is eligible for_Medicaid?" Or, select "People with Disabilities" and the link titled "Medicaid Waivers" for eligibility information specifically related to waivers. To locate a county office, see "County Offices" in the telephone book Blue Pages under the appropriate county's name, or log on to www.in.gov/fssa, select "Families", click on the link titled "Local DFR offices", then click on the link to the desired county office.

Medicaid Waiver Staff.....1-800-545-7763

or (317) 232-7000 or (317) 232-7122 (within the Indianapolis calling area) See "Roster of State Medicaid Waiver Staff" on ATTACHMENT WW-8.

Office of Medicaid Policy and Planning/OMPP.....(317) 232-6760

(for the Autism Waiver and/or the New DD Waiver Level of Care Unit) or (317) 233-4455 (ask for OMPP). Located at 402 W. Washington Street, Room W382, Indianapolis, IN 46204-2739, OMPP is under the FSSA umbrella and determines level of care for **waivers**, Intermediate Care Facilities for Persons with Mental Retardation, and nursing homes. The OMPP FAX number is (317) 232-7382. [Call (317) 232-3558 regarding Level of Care issues for the Aged & Disabled, Traumatic Brain Injury, and Medically Fragile Children's Waivers]

Ombudsman for Persons with Developmental Disabilities.....1-800-

622-4484 or (317) 234-1181 (within the Indianapolis calling area). The statewide DD Waiver Ombudsman Program applies to individuals who have a developmental

disability and who receive services under a Medicaid Waiver under the Federal Home & Community Based Services Program. By law, the ombudsman shall receive, investigate, and attempt to resolve complaints and concerns that are made by or on behalf of an individual who is developmentally disabled and who receives services under a Medicaid Waiver. The ombudsman shall report results of any investigation to the complainant. If no investigation is done, the complainant shall be notified of the decision not to investigate and the reasons for the decision. Contact the DD Ombudsman, Brian Reynolds, at one of the numbers above or at BReynolds@fssa.state.in.us. The DD Ombudsman is a staff member of the Bureau of Quality Improvement Services (listed above).

**Prior Authorization.....1-800-457-4518
or (317) 347-4511 or write to HCE Prior Authorization Dept.,**

PO Box 531520, Indianapolis, IN 46253-1520. Prior Authorization DENIALS (formal decisions refusing to pay for requested services through the regular Medicaid State Plan) must be obtained prior to State authorization of Assistive Technology, Physical Therapy, Occupational Therapy, and/or Speech & Language Therapy as covered waived services under the Autism and/or New DD Waivers.

Provider Fraud.....1-800-382-1039
See "Fraud and Abuse Reporting/Medicaid Fraud Hot Line" listed above.

Provider Relations Specialist (for waivers).....(317) 234-0373

The position is assigned to the Bureau of Aging and In-Home Services within FSSA/DDARS. Located at 402 W. Washington Street, PO Box 7083, MS-21, Indianapolis, IN 46207-7083, the Specialist (Linda Wolcott) certifies applicants desiring to provide services to eligible Medicaid waiver recipients. Linda may also be contacted at LWolcott@fssa.state.in.us. See the "Roster of State Medicaid Waiver Staff" on **ATTACHMENT WW-8** to identify or contact other employees in the State Medicaid Waiver program. **NOTE:** The EDS Provider Relations Field Consultant for waivers is Jo Melloh. See "EDS Customer Assistance Directory" listed above.

Provider Search Information Sites

Information on potential waiver providers can be found at the Medicaid home page at www.indianamedicaid.com (titled "Indiana Health Coverage Programs") point to "Departments" at the top of the home page then click "Providers" on the drop down menu where you will then find the "Waiver Provider Search" tab. Providers can be researched by city, name, or specialty. Another source of potential waiver providers is www.TheArcLink.org under "Provider Search." Targeted Case Managers and other users of the DDARS's database, INsite, may also access and generate pick lists of potential providers (including potential targeted case managers) through its "Provider DataBase" feature by selecting the button with the large blue "**M**" found both on the main menu and under Client Processing.

**Quality Assurance1-800-545-7763
or (317) 234-1148 (within the Indianapolis calling area)** See "Bureau of Quality Improvement Services" listed above.

**Rehabilitative Services Bureau.....1-800-545-7763
or (317) 232-7000 (within the Indianapolis calling area)** As part of FSSA/DDARS, the Rehabilitative Services Bureau includes: Blind & Visually Impaired Services, Deaf & Hard of Hearing Services, Disability Determination Bureau (all listed above), and Vocational Rehabilitation Services (listed below).

Relay Indiana.....1-800-743-3333 or 711

Relay Indiana is the telecommunication service by which a hearing person with a voice telephone and a deaf or hard of hearing person with TTY (Text Telephone) may call each other within the State of Indiana. A relay agent relays conversation directed to and received from the deaf or hard of hearing person. See also "Deaf & Hard of Hearing Services" listed above.

Spend-down issues.....Information number (317) 232-4966

Spend-down is a provision that may allow an individual to qualify for Medicaid assistance when his/her income (and in some situations even resources) exceed the Medicaid eligibility standard. This excess amount over the program standard, known as "spend-down" is the amount of the individual's medical expenses which Medicaid cannot pay and for which the individual is responsible. For any month in which medical expenses equal or exceed the individual's spend-down amount, Medicaid will be available to assist the individual with his/her remaining medical expenses. The individual's Medicaid eligibility is then determined month by month by the individual's County Office of the Department of Family Resources. Spend-down is only applicable under Medicaid's Aged, Blind, Disabled, and Refugee eligibility categories. **(NOTE: Of the Autism, DD, and Support Services Waivers, spend-down applies ONLY to the Autism Waiver. Spend-down has been eliminated from the DD and Support Services Waivers only. All three of the DD-type waivers require Medicaid Eligibility be established in one of the following categories: Aged, Blind, Disabled, Low-income, or MED Works).** Additional information about Spend-down is available from the local Office of Family Resources, accessible as listed above under "Department of Family and Children" or by logging on to www.in.gov/fssa, selecting "People With Disabilities", clicking the link titled "Medicaid" followed by the link "What is Medicaid Spend-down?"

State Medicaid Waiver Staff.....1-800-545-7763

or (317) 232-7000 (within the Indianapolis calling area) See the "Roster of State Medicaid Waiver Staff" on **ATTACHMENT WW-8**, or log on to www.in.gov/fssa, select "People With Disabilities" followed by the link titled "Medicaid Waivers" for further information.

Support Services Waiver information is available online. The direct address for "Medicaid Waivers for Persons with Developmental Disabilities" is <http://www.in.gov/fssa/servicedisabl/waivers.html>. Scroll down to and select the heading "Support Services Waiver".

Temporary Assistance For Needy Families/TANF.....1-800-622-4932

is a client answer line. TANF is a program of FSSA/DFC that provides cash assistance to families with children under age 18 who are deprived of financial support of a parent. TANF is available when a child is living with a parent or relative such as a grandparent, aunt, uncle, etc. and is deprived of financial support from a parent by reason of death, absence from the home, unemployment, or a physical or mental incapacity. Contact the County Office of Family Resources for additional information. To locate a county office, see "County Offices" in the telephone book Blue Pages under the appropriate county's name, or log on to www.in.gov/fssa, select "Families", click on the link titled "Local DFR offices", then click on the link to the desired county office.

The Arc of Indiana.....1-800-382-9100 or(317) 977-2375

See "Arc of Indiana" listed above.

Vocational Rehabilitation Services/VRS.....1-800-545-7763
or (317) 232-7000 (within the Indianapolis calling area) As part of FSSA/DDARS's Rehabilitative Services Bureau, the Central Office is located at 402 W. Washington Street, Room W453, Indianapolis, IN 46207. Under the direction of Acting Director Nancy Zemaitis, VRS provides quality, individualized services to enhance and support people with disabilities to prepare for, obtain or retain employment. Individuals may be self-referred or be referred by another individual or agency. Service options include Vocational Rehabilitation Services, Supported Employment, Independent Living Services, and Assistive Technology Through Action in Indiana (also known as ATTAIN). The VRS offices throughout Indiana also serve as a contact point for Blind & Visually Impaired Services applications. To locate your regional office or for more information, including a list of Independent Living Centers in Indiana, log on to www.in.gov/fssa/servicedisabl/vr.

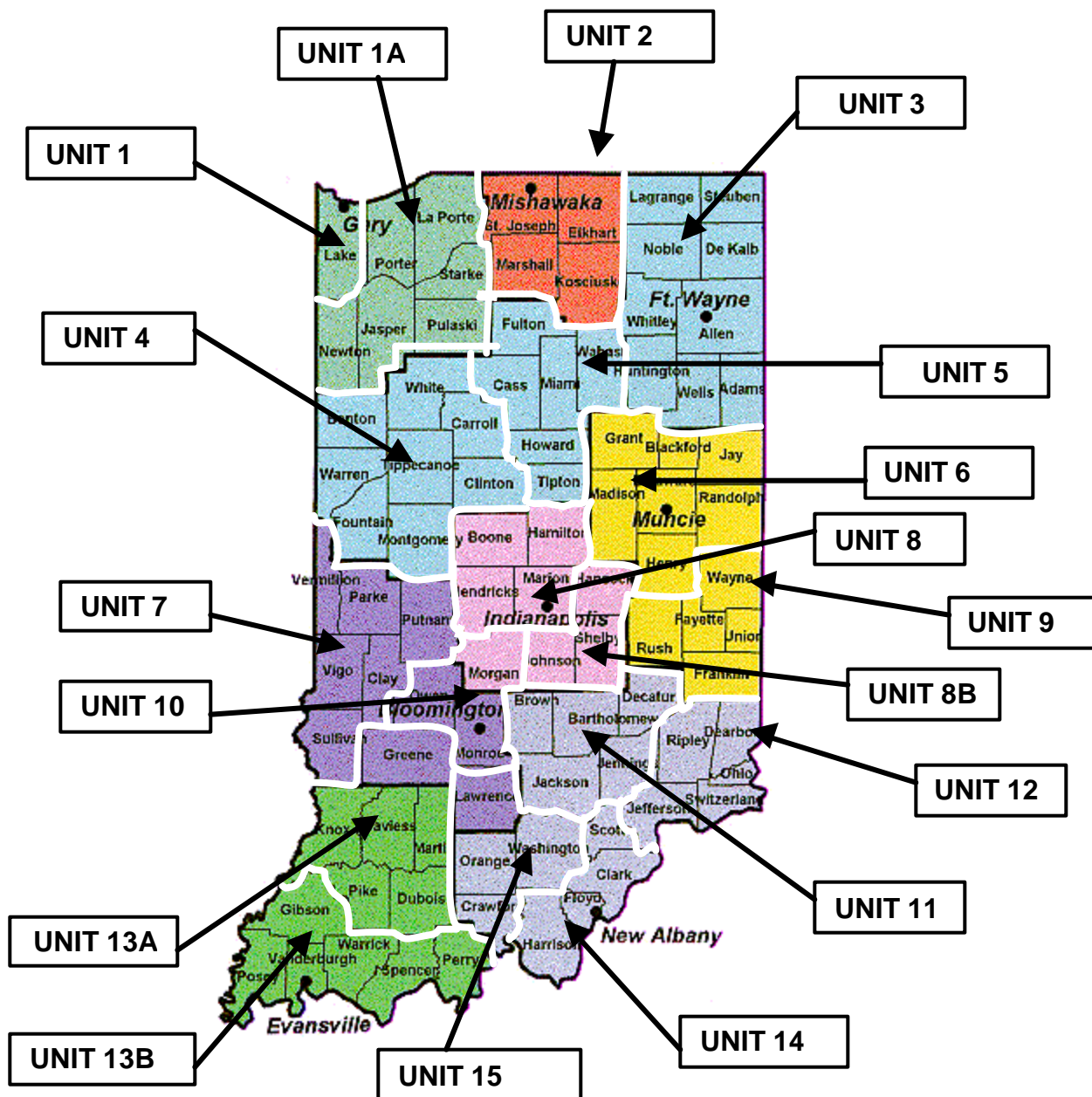
Waiver Provider Relations Specialist.....(317) 234-0373
See "Provider Relations Specialist" listed above.



INDIANA ADULT PROTECTIVE SERVICES



Geographic Boundaries



ATTACHMENT WW-2

INDIANA ADULT PROTECTIVE SERVICES

INVESTIGATOR CONTACT INFORMATION						
UNIT	INVESTIGATOR(S)	COUNTIES	ADDRESS	OFFICE	FAX	E-MAIL
1	JENNIFER BLACKMAN	Lake	2900 W. 93rd Ave.	(219)755-3863	(219)755-3865	
	ERIC BLACKMAN		Crown Point, IN 46307	"		
	Bernard Carter					
	KRISTINE HARLOW					
1A	KRISTINE HARLOW	Porter	Couthouse Sq Ste 501A	(219)326-6808	(219)324-9394	
	Darrell KNOWLTON	LaPorte	LaPorte, IN 46350	Ext 505	"	
	Robert Beckman	Starke				
		Pulaski				
2	EMILY NEUFELD	St. Joseph	227 W. Jefferson Blvd.	(219)235-5026	(219)235-9734	
	Michelle Livinghouse	Elkhart	10th Fl. County-City Bldg.	(219)235-5067	"	
	LYNETTE ASHBURN	Kosciusko	South Bend, IN 46601-1870	(219)245-6784	"	
	Chris Toth	Marshall				
3	KATIE KORN	Adams	227 E. Washington Blvd.	(219)422-6441	(219)423-3400	kkorn@mhaac.com
	Debra WOODRUFF	Allen	Fort Wayne, IN 46802	"	"	dwoodruff@mhaac.com
	DEB SORG	DeKalb		"	"	dsorg@mhaac.com
	BROWN	Huntington		"	"	tbrown@mhaac.com
	TIA NORTON-TROYER	LaGrange		"	"	timtia@aol.com
	Rbt Gevers	Noble				
		Whitely				

4	JOE HEMERSBACH	Benton	731 MAIN ST.	(765)423-5361	(765)742-8272	joe@famsvc.lafayette.in.us
	Adienne ROBERTSON	Carroll	LAFAYETTE, IN 47901-1313	800-875-5361		adienne@famsvc.lafayette.in.us
	BARBARA VEACH	Clinton		(765)364-0550	(765)364-0550	
	Carla BEVER	Fountain		(219)583-3722	(219)583-8497	
	J Bean	Montgomery				
		Tippecanoe				
		White				
UNIT	INVESTIGATOR(s)	COUNTIES	ADDRESS	OFFICE	FAX	E-MAIL
5	JERRY STONER	Cass	200 COURT PARK	(219)753-7790	(219)735-3205	
	K Enyeart	Fulton	LOGANSPOUT, IN 46947			
		Howard				
		Miami				
		Tipton				
		Wabash				
6	ROY SPRINGFIELD	BLACKFORD	MADISON CO. GOV'T CT#5	(765)641-9585	(765)641-9641	rspringfield@madisoncty.com
	R Cummings	DELAWARE	16 E. 9TH ST.	"	"	
		GRANT	ANDERSON, IN 46016	"		
		HENRY				
		RANDOLPH				
7	JERRY HAWK	CLAY	COURT HOUSE RM#46	(812)462-3305	(812)238-1096	
	Robert Wright	PARKE	33 S. 3RD. ST.			
		PUTNAM	TERRE HAUTE, IN 47807			
		SULLIVAN				
		VIGO				

8	GLORIA WEST	BOONE	200 E. WASHINGTON, STE 560	(317)327-1403	(317)327-1418	gwest@indygov.org
	Laurie GILLESPIE	HAMILTON	INDIANAPOLIS, IN 46204	(317)327-1405	"	lgillespie@indygov.org
	KIM KNIGHT	HENDRICKS		(317)327-1404	"	kknight@indygov.org
	S Newman	MARION	Andrea	327-5407		
8B	NORMAN MURNAN	HANCOCK	RM 303 COURTHOUSE	(317)392-6495	(317)398-8847	
	Kent Apsley	JOHNSON	407 S. HARRISON ST.	(888)387-2352		
		SHELBY	SHELBYVILLE, IN 46176			
9	PAT MASTERS	FAYETTE	Co. ADMINISTRATION BLDG.	(765)973-9256	(765)973-9298	pmasters@co.wayne.in.us
	David Kolger	FRANKLIN	RICHMOND, IN 47374			
		RUSH				
		UNION				
10	EVELYN HARRELL	MONROE	238 W. 7th ST.	(812)349-2665	(812)349-2045	preharre@co.monroe.in.us
	Carl Salzmann	MORGAN	BLOOMINGTON, IN 47404			
		OWEN				
UNIT	INVESTIGATOR(s)	COUNTIES	ADDRESS	OFFICE	FAX	E-MAIL
11	JOHN DEFLER	BARTHOLOMEW	234 WASHINGTON ST.	(812)379-1670	(812)379-1767	jpdefler@seidata.com
	Joseph Koenig	BROWN	COURTHOUSE BSMT			
		DECATUR	COLUMBUS, IN 47201-6750			
		JACKSON				
		JENNINGS				
12	EDWIN HUNTER	DEARBORN	DEARBORN CO. CRT. HOUSE	(812)537-8862	(812)537-4295	
	Sally Dierking	JEFFERSON	LAWRENCEBURG, IN 47025			
		OHIO				

13A	TERRY ALLEN	DAVIESS	PO BOX 647	(812)254-8681	(812)254-8687	
	Byron Overton	DUBOIS	WASHINGTON, IN 47501			
		GREENE				
		PIKE				
13B	GAIL MCGILLEM	GIBSON	RM 200 CIVIC CENTER BLDG.	(812)435-5190	(812)435-5232	www.vanderburghprosecutor.org
	TERI ANDERS	PERRY	EVANSVILLE, IN 47708	"	"	
	JOHN BETZ	POSEY		"	"	
	Stanley Levco	SPENCER				
		VANDEBURGH				
		WARRICK				
14	PATTI MARTIN	CLARK	215 CITY-COUNTY BLDG.	(812)285-6364	(812)285-6259	apspatti@aye.net
	Steven Stewart	FLOYD	JEFFERSONVILLE, IN 47130			
		HARRISON				
		SCOTT				
15	PAT SHEEHAN	CRAWFORD	COURTHOUSE ANNEX	(812)883-5988	(812)883-4333	
	Lewis Maudlin	LAWRENCE	PO BOX 512			
		ORANGE	SALEM, IN 47167-0512			
		WASHINGTON				

AREA AGENCY ON AGING OFFICES

To contact your local Area Agency toll free, dial 1-800-986-3505

Map:

<http://www.ai.org/fssa/HTML/PROGRAMS/AAAmap.htm>

Area 01

Area 1 Agency on Aging
LCEOC, Inc.
5518 Calumet Ave.
Hammond, IN 46320
(219) 937-3500 or
(800) 826-7871
FAX (219) 932-0560 or
(219) 932-5501

Area 02

Area 2 Agency on Aging
REAL Services, Inc.
1151 S. Michigan St.
P.O. Box 1835
South Bend, IN 46634-1835
(574) 233-8205 or
(800) 552-2916
FAX (574) 284-2642

Area 03

Aging and In-Home Services
of Northeast Indiana, Inc.
201 E Rudisill Blvd., # 208
Fort Wayne, IN 46806-1756
(260) 745-1200 or
(800) 552-3662
FAX (260) 456-1066

Area 04

Area IV Agency on Aging &
Community Action Programs Inc.
660 N. 36th Street,
P.O. Box 4727
Lafayette, IN 47903-4727
(765) 447-7683 or
(800) 382-7556
TDD (765) 447-3307
FAX (765) 447-6862

Area 05

Area Five Agency on Aging
& Community Services, Inc.
1801 Smith Street, Suite 300
Logansport, IN 46947-1577
(574) 722-4451
(800) 654-9421
FAX (574) 722-3447

Area 06

LifeStream Services, Inc.
1701 Pilgrim Blvd.,
P.O. Box 308
Yorktown, IN 47396-0308
(765) 759-1121 or
(800) 589-1121
TDD(800)589-1121
FAX 759-0060

Area 7

Agency on Aging and Disabled
West Central Indiana Economic
Development District, Inc.
1718 Wabash Ave.,
P.O. Box 359
Terre Haute, IN 47808-0359
(812) 238-1561 or
(800) 489-1561
TDD (800) 489-1561
FAX (812) 238-1564

Area 8

CICOA The Access Network
4755 Kingsway Drive, Suite 200
Indianapolis, IN 46205-1560
(317) 254-5465 or
(800) 489-9550
TDD (317) 254-5497
FAX (317) 254-5494

Area 9

Area 9 In-Home
& Community Services Agency
520 South 9th St., Suite 100
Richmond, IN 47374-6230
(765) 966-1795, (765) 973-8334
or
(800) 458-9345
FAX (765) 962-1190

Area 10

Area 10 Agency on Aging
7500 W. Reeves Road
Bloomington, IN 47404
(812) 876-3383 or
(800) 844-1010
FAX (812) 876-9922

Area 11

Aging & Community Services
of South Central Indiana, Inc.
1635 N. National Rd.,
P.O. Box 904
Columbus, IN 47202-0904
(812) 372-6918
FAX (812) 372-7846

Area 12

Area 12 Council on Aging
& Community Services, Inc.
13091 Benedict Drive
Dillsboro, IN 47018
(812) 432-5215 or
(800) 742-5001
FAX (812) 432-3822

Area 13

Generations
Vincennes University
Community Services
P.O. Box 314
Vincennes, IN 47591
(812) 888-4292 or
(800) 742-9002
TDD (812) 888-5762
FAX (812) 888-4566

Area 14

LifeSpan Resources, Inc.
P.O. Box 995, 426 Bank Street
New Albany, IN 47151-0995
(812) 948-8330
FAX (812) 948-0147

Area 15

Hoosier Uplands/Area 15 Agency
on Aging and Disability Services
521 West Main Street
Mitchell, IN 47446
(812) 849-4457
(800) 333-2451
TDD (800) 743-3333
FAX (812) 849-4467

Area 16

Southwestern Indiana
Regional Council on Aging, Inc.
16 W. Virginia St., P.O. Box 3938
Evansville, IN 47737-3938
(812) 464-7800 or
(800) 253-2188
FAX (812) 464-7843 or
(812) 464-7811

ATTACHMENT WW-4

BUREAU OF DEVELOPMENTAL DISABILITIES OFFICES

Central Office

Indianapolis

P. O. Box 7083
Indianapolis, IN 46207-7083
(317) 232-7842 or
1-800-545-7763
Fax: (317) 233-2320

District 1

Merrillville

5800 Broadway, Suite P
Merrillville, IN 46410
(219) 887-0503 or
1-877-216-3053
Fax: (219) 985-8652

District 2

South Bend

215 S. St. Joseph St.,
Suite 401
South Bend, IN 46601-2022
(574) 232-1412 or
1-877-218-3059
Fax: (574) 287-5482

District 3

Fort Wayne

219 W. Wayne St.
Fort Wayne, IN 46802
(260) 423-2571 or
1-877-218-3061
Fax: (260) 424-2830

District 4

Greencastle

1007 Mill Pond Road
Suite A
Greencastle, IN 46135-1887
(765) 653-2468 or
1-877-218-3096
Fax: (765) 653-7152

District 5

Indianapolis

4701 N. Keystone, Suite 200
Indianapolis, IN 46205-1541
(317) 254-2065 or
1-877-218-3530
Fax: (317) 254-2075

District 6

Muncie

1100 Martin Luther King Blvd, Suite 4
Muncie, IN 47304
(765) 288-6516 or
1-877-218-3531
Fax: (765) 288-8529

District 7

Evansville

700 E. Walnut St.
Evansville, IN 47713
(812) 423-8449 or
1-877-218-3528
Fax: (812) 428-4146

District 8

Clarksville

P. O. Box 2517
1452 Vaxter Avenue
Clarksville, IN 47131-2517
(812) 283-1040 or
1-877-218-3529
Fax: (812) 285-9533

District 8

Seymour

200 E. Third St.
P. O. Box 930
Seymour, IN 47274-0930
(812) 522-5859 or
1-877-218-3532
Fax: (812) 523-1160

District 9

Surrounding Marion County

4701 N. Keystone, Suite 200
Indianapolis, IN 46205-1541
(317) 254-2065 or
1-877-218-3530
Fax: (317) 254-2075

ATTACHMENT WW-5

ROSTER OF BDDS CENTRAL OFFICE STAFF

NAME	TITLE AND E-MAIL	PHONE (317)
BAKER, Kirt	FIELD SERVICES ASSISTANT DIRECTOR Cbaker@fssa.state.in.us	232-7869
BATES, Barbara	PROGRAM DIRECTOR OF PROVIDER RELATIONS & TRAINING Bbates@fssa.state.in.us	232-7855
BECKER, Alison	DIRECTOR Abecker@fssa.state.in.us	234-1527
BRUCE, Juman	ASSISTANT DIRECTOR OF SUPERVISED GROUP LIVING Jbruce@fssa.state.in.us	232-7820
BUTLER, Laura	ADMINISTRATIVE ASSISTANT Butlerla@fssa.state.in.us	232-7842
CHUMBLEY, Tom	WAIVER RESEARCH & QUALITY ASSURANCE Tchumbley@fssa.state.in.us	232-7111
CHURCH, Linda	SUPPORT SERVICES WAIVER SPECIALIST Lchurch@fssa.state.in.us	232-4644
FAUST, Pearl	SECRETARY Pfaust@fssa.state.in.us	233-4848
FETTERS, Beth	WAIVER DEVELOPMENT & REPORTING COORDINATOR Lfettters@fssa.state.in.us	234-0951
HALL, Judy	SUPERVISED GROUP LIVING CONSULTANT JHall2@fssa.state.in.us	232-7930
JOYCE, Dortha	FIELD SERVICES ASSISTANT DIRECTOR DJoyce@fssa.state.in.us	232-7874
JUMP, Lynn	AUTISM WAIVER SPECIALIST Ljump2@fssa.state.in.us	232-7126
KRIEBLE, Randy	ASSISTANT DIRECTOR FOR STATE DEVELOPMENTAL CENTERS WKrieble@fssa.state.in.us	232-1146
LANE, Linda	PROGRAM DIRECTOR OF POLICY & TRAINING LLane@fssa.state.in.us	(219) 887-0503
SMITH, Mike	DIRECTOR, INTEGRATED FIELD SERVICES Msmith8@fssa.state.in.us	233-4725
STEWART, Dottie	DD WAIVER SPECIALIST Dstewart@fssa.state.in.us	234-0330
WAGES, Coleman	DD WAIVER SPECIALIST Hwages@fssa.state.in.us	232-7093
WIGLEY, Jen	PROGRAM DIRECTOR FOR AUTOMATION JWigley@fssa.state.in.us	234-1914
WILLIAMS, T.G.	ASSISTANT DIRECTOR FOR WAIVER SERVICES Twilliams2@fssa.state.in.us	233-9525

**1-800-545-7763
317-234-2099 (FAX)**

**BUREAU OF DEVELOPMENTAL DISABILITIES SERVICES
402 W. Washington Street, Room W453
PO Box 7083, MS 18
Indianapolis, IN 46207-7083**

COMMUNITY AGENCIES OF THE DEAF

Deaf Community Services

445 N. Pennsylvania Street, #811
Indianapolis, IN 46204
Phone: 317-637-3947 TTY/Voice

Resources & Advocacy for the Deaf and Hard of Hearing

500 S. Green River Road
Evansville, IN 47715-7392
Phone: 812-425-2726 TTY/Voice or
812-425-2841 or 812-421-3728 TTY

South-Central Indiana Interpreting

472 N. Dellsburg Road
Columbus, IN 47203
Phone: 812-375-1806 TTY/Voice

Deaf Services, Inc.

6 E. 67th Avenue
Merrillville, IN 46410
Phone: 219-769-8912 TTY or
219-769-6506 Voice

DEAFLINK

2101 Fillmore Street
Fort Wayne, IN 46802
Phone: 219-436-7977 TTY or
219-432-1536 Voice

Rauch Employment/Interpreting Service

2704 Paoli Pike
New Albany, IN 47150
Phone: 812-944-4454 or 1-800-560-0501 TTY or
812-944-6464 Voice

Community Services with All Deaf

711 E. Colfax Avenue
South Bend, IN 46617
Phone: 219-234-3136 TTY/Voice

ATTACHMENT WW-7

SOCIAL SECURITY FIELD OFFICES

SSA Office Location	Office Address	Cities Served	Phone Number
Anderson	1304 Main Street Anderson, IN 46016	Anderson and surrounding cities	765-642-7887
Auburn	1240 Grandstaff Auburn, IN 46706	Auburn and surrounding cities	219-925-1655
Bloomington	555 E. Miller Drive Bloomington, IN 47401-6323	Bloomington and surrounding cities	812-334-4230
Columbus	2520 California Street Columbus, IN 47201-3699	Columbus and surrounding cities	812-378-1230
Crawfordsville	1810 Lafayette Road Crawfordsville, IN 47933	Crawfordsville and surrounding cities	765-361-8907
Elkhart	327 W. Marion Street Elkhart, IN 46516	Elkhart and surrounding cities	219-293-2323
Evansville	1708 N. Spring Street Evansville, IN 47711-4320	Evansville and surrounding cities	812-423-3796
Fort Wayne	Worthman Office Mall, Suite 235 5800 Fairfield Fort Wayne, IN 46807	Fort Wayne and surrounding cities	219-744-9590
Gary	610 Connecticut Street Gary, IN 46402	Gary and surrounding cities	219-881-3368
Hammond	418 Douglas Street Hammond, IN 46320	Hammond and surrounding cities	219-937-5221
Indianapolis (Downtown)	Federal Building, Room 617 575 N. Pennsylvania St. Indianapolis, IN 46204	Indianapolis Downtown and surrounding cities	317-226-0360
Indianapolis (Eastside)	6951 East 30 th Street Indianapolis, IN 46219	Indianapolis East and surrounding cities	317-545-6508
Indianapolis (Westside)	Lafayette Center 4279 Lafayette Road Indianapolis, IN 46254	Indianapolis West and surrounding cities	317-290-3073
Kokomo	3115 S. Webster Street Kokomo, IN 46902	Kokomo and surrounding cities	765-455-1336
Lafayette	Suite 104 230 N. 4 th Street Lafayette, IN 47901	Lafayette and surrounding cities	765-742-1555
Madison	150 Demaree Drive Madison, IN 47250-	Madison and surrounding cities	812-265-2388

	1706		
Marion	834 N. Miller Avenue Marion, IN 46952	Marion and surrounding cities	765-662-0489
Merrillville	1401 E. 84 th Place Merrillville, IN 46410	Merrillville and surrounding cities	219-769-3158
Michigan City	401 Medical Plaza Michigan City, IN 46360	Michigan City and surrounding cities	219-879-8164
Muncie	600 N. Walnut Street Muncie, IN 47305	Muncie and surrounding cities	765-747-5512
New Albany	2656 Charlestown Road New Albany, IN 47150-2580	New Albany and surrounding cities	812-948-5299
Richmond	400 N. A Street, Suite 102 Richmond, IN 47374-4275	Richmond and surrounding cities	765-966-6912
South Bend	425 S. Main Street South Bend, IN 46601	South Bend and surrounding cities	219-236-8303
Terre Haute	Meadows Shopping Ctr. 320 S. 25 th Street Terre Haute, IN 47803-2300	Terre Haute and surrounding cities	812-232-4520
Valparaiso	Suite A, 1150 Eastport Centre Dr. Valparaiso, IN 46383	Valparaiso and surrounding cities	219-465-7448
Vincennes	121 Buntin Street Vincennes, IN 47591-1399	Vincennes and surrounding cities	812-882-1517

ATTACHMENT WW-8

ROSTER OF STATE MEDICAID WAIVER STAFF

NAME	TITLE AND E-MAIL	PHONE (317)
BECKER, Alison	DIRECTOR , Bureau Developmental Disabilities Services ABecker@fssa.state.in.us (BDDS)	234-1527
BEEBE, Doug	DIRECTOR , Bureau of Aging & In-Home Services DSBeebe@fssa.state.in.us (BAIHS)	232-7123
CASANOVA, Pat	DIRECTOR, PROGRAM DEVELOPMENT & IMPLEMENTATION PCasanova@fssa.state.in.us (BAIHS)	232-1214
CHUMBLEY, Tom	(BDDS) WAIVER RESEARCH & QUALITY ASSURANCE TChumbley@fssa.state.in.us	232-7111
CHURCH, Linda	(BDDS) SUPPORT SERVICES WAIVER SPECIALIST LChurch@fssa.state.in.us	232-4644
DURHAM, Adrienne	(BAIHS) WAIVER SPECIALIST (AAA 2,7,11,12,13) ADurham@fssa.state.in.us	232-5110
EVANS, Donna	(BAIHS) WAIVER SPECIALIST (AAA 3,4,5,6) DEvans@fssa.state.in.us	232-7064
FETTERS, Beth	(BDDS) WAIVER DEVELOPMENT & REPORTING COORDINATOR LFetters@fssa.state.in.us	234-0951
HAYS, Linda	(BAIHS) WAIVER SPECIALIST/NURSE (AAA 8,9,10) LHays@fssa.state.in.us	232-1740
JUMP, Lynn	(BDDS) AUTISM WAIVER SPECIALIST LJump2@fssa.state.in.us	232-7126
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ATTACHMENT WW-9A

ROSTER OF BQIS ADMINISTRATIVE STAFF

NAME	TITLE AND E-MAIL	PHONE
ARNOLD, Tess	TRANSITION QUALITY COORDINATOR Tarnold@fssa.state.in.us	(812) 346-4401
COLLIER, Debra	DATA ENTRY Dcollier@fssa.state.in.us	No phone
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LYNN, Genna	QUALITY MONITOR SUPERVISOR (BDDS Districts 1,4,7,8) Glynn@fssa.state.in.us	(812) 346-4401
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ATTACHMENT WW-9B

ROSTER OF BQIS QUALITY MONITORS

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District 1 (Merrillville)	SMITH, Rozine Rsmith4@fssa.state.in.us	(219) 887-0503
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District 3 (Fort Wayne)	VACANT	(260) 423-2571
District 4 (Greencastle)	GORHAM, Deborah Dgorham@fssa.state.in.us	(765) 653-2468
District 4 (Greencastle)	VACANT	(765) 653-2468
District 5 (Indianapolis)	FAIRCHILD, Dar Dfairchild@fssa.state.in.us	(317) 254-2065
District 5 (Indianapolis)	URSERY, Wilma Wursery2@fssa.state.in.us	(317) 254-2065
District 6 (Muncie)	BROWN, Teresa Tbrown5@fssa.state.in.us	(765) 288-6516
District 6 (Muncie)	GUFFEY, Marilyn Mguffey@fssa.state.in.us	(765) 288-6516
District 6 (Muncie)	HUDDLESTON, Nona Nhuddleston@fssa.state.in.us	(765) 288-6516
District 7 (Evansville)	HENSLEY-ADAMS, Anita Aadams@fssa.state.in.us	(812) 423-8449
District 7 (Evansville)	VINYARD, Sandra Svinyard@fssa.state.in.us	(812) 423-8449
District 8 (Clarksville)	ASBURY, Francis Fasbury2@fssa.state.in.us	(812) 283-1040
District 8 (Seymour)	DUNCAN, Judy Jduncan2@fssa.state.in.us	(812) 522-5859
District 9 (Indianapolis)	CLAYBORN, Dede Dclayborn@fssa.state.in.us	(317) 254-2065
District 9 (Indianapolis)	VACANT	(317) 254-2065